

FrameWork Micro site Terms and Conditions

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- 1.2 You may not alter this website in any way or post onto or transmit to this website any material containing software viruses or files which may damage or disrupt the good working order of computer or telecommunications equipment.
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- 2.4 Subject to clause 2.5, you may use this website if you are a licensee of the FrameWork Software (“FrameWork Software”) in accordance with the FrameWork Software Terms and Conditions (“the Software Terms and Conditions”) to download updates to your FrameWork Software. You will need to be a registered user of the FrameWork Software under the Software Terms and Conditions to perform downloads under clause 2.4. Your registered details will be checked and verified by NatCen at the time of downloading updates.

- 2.5 The following acts are prohibited in respect of this website and any of the content featured on it:
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 - 2.5.4 Altering, transforming or building upon any content contained in this website.

3. Liability

- 3.1 This website and information, pictures, images, names, logos, and trade marks regarding or relating to NatCen are provided on an “as is” basis without any representation or endorsement being made and without warranty of any kind whether express or implied. In no event will NatCen be liable for any damages including, without limitation, indirect or consequential damages, or any damages whatsoever arising from the use or in connection with such use or loss of use of the site, whether in contract or in negligence.

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- 4.1 NatCen does not warrant that the information contained in this website is accurate, comprehensive, verified or complete, and shall accept no liability for the accuracy or completeness of the information contained in this website or for any reliance placed by any person or organisation on this information.
- 4.2 NatCen does not warrant that the functions or materials accessible from or contained in this website will be uninterrupted or error free, that defects will be corrected, or that this site or the server that makes it available are free of viruses or bugs or represents the full functionality, accuracy and reliability of the materials.

5. Links to Third Party Sites

- 5.1 This website may contain links to websites operated by third parties. The operation of these websites is outside NatCen’s control and you proceed at your own risk. NatCen does not endorse or sponsor, and is not liable for the products, services or content you access through any linked site.

6. Data Protection

- 6.1 We will collect, use, store and disclose your personal details provided through use of this website or under these Terms and Conditions in accordance with our [privacy policy](#) (“Privacy Policy”).

7. Forum

- 7.1 The FrameWork Online Forum (“the Forum”) is designed by NatCen and provided through this website to enable FrameWork Software users to contact other FrameWork Software users and to allow users of this website to find out more about FrameWork Software and/or to discuss the FrameWork Software or its methodology.
 - 7.2 By using and accessing the Forum you agree to be legally bound by these Terms and Conditions and this clause 7 of these Terms and Conditions.
 - 7.3 If you do not wish to be bound by the provisions in this clause 7, you may not use the Forum.
 - 7.4 You agree to use the Forum only for lawful purposes and in a manner that does not infringe the rights of anyone else, nor restrict or inhibit their use of the Forum.
 - 7.5 When you register with the Forum you will provide NatCen with a username and e-mail address. You agree that this username and email address can be used by NatCen to contact you and can be entered on NatCen’s mailing lists. Subject to this clause, the username and e-mail address provided by you will be used in accordance with our Privacy Policy.
 - 7.6 You must not post or upload information or material on to the Forum that breaches any law, whether criminal, tortious or otherwise or that is offensive, threatening, defamatory, vulgar, obscene, harassing, false, misleading or unreliable.
 - 7.7 Using your access to the Forum to send unsolicited bulk email or spam to other users or place material on the Forum for your own business or commercial purposes is forbidden.
 - 7.8 We reserve the right to suspend or terminate your access to the Forum if materials posted by you on the Forum are deemed by us to be in breach of these Terms and Conditions or this clause 7.
 - 7.9 We reserve the right to edit, or require you to edit, material posted by you on the Forum if it is deemed by us to be in breach of this clause 7 or these Terms and Conditions.
 - 7.10 Anything you post or transmit to the Forum may be used by NatCen for any purpose, including but not limited to reproduction, disclosure, transmission, publication, broadcasting and posting of material you have posted to the Forum. NatCen is free to use any ideas, concepts, know-how, or techniques contained in any communication you send to the site for any purpose whatsoever.
 - 7.11 If access to the Forum is terminated or suspended for any reason, you must not attempt to re-register (including re-registering with a new username and e-mail address) or access the Forum without our prior consent.
 - 7.12 Please note that you are wholly responsible for all materials posted on the Forum using your user name and email address.
- 8. Online Shop**
- 8.1 Please read this clause 8 carefully as it contains the terms and conditions that you agree to be bound by if you use or continue to use the FrameWork Online Shop (“the Online Shop”). The provisions in this clause 8 and these Terms and Conditions apply to your use of the Online Shop and to any purchases you make through the Online

Shop. In the event of any conflict between these Terms and Conditions and this clause 8, clause 8 will prevail.

- 8.2 We will collect, use, store and disclose any personal information or personal details provided by you when using the Online Shop in accordance with our [Privacy Policy](#).
- 8.3 All transactions through the Online Shop are protected by our Secure Software Server ("SSL") certification and encrypted.
- 8.4 All transactions through the Online Shop are not processed through NatCen and are processed through PaySec, a secure payment company, to ensure details are held according to data protection laws. NatCen will not hold payment details (credit card numbers etc). To find out more about PaySec and how PaySec handles payment transactions please [click here](#). If you have any questions about the payment arrangements, please [contact us](#).
- 8.5 All online purchases are recorded by both PaySec and NatCen. Only when these two parties have collated and confirmed payments will the products be issued.
- 8.6 NatCen will make all reasonable endeavours to ensure that all orders are delivered within 3 days of the transaction completing.
- 8.7 You have the right to cancel an order made through the Online Shop within 7 working days from the placement of the order. In such cases, the purchase price will be refunded to you within [30] days provided that if the purchase is for software, the software has not been installed.
- 8.8 If there is a problem with the software at the installation stage, please contact NatCen directly for [help](#).

9. General

- 9.1 If any part of these Terms and Conditions are not enforceable, this will not affect the enforceability of any other part.
- 9.2 These Terms and Conditions are governed by English Law and all disputes will be submitted to the non exclusive jurisdiction of the English Courts.